



Exchanges & Returns

Thank you for your purchase. We are delighted to have you shopping with us. Return items must reach our warehouse no later than 14 days from date of order. Items must be in original condition with all tags attached, and have not been worn altered or washed. Please take extra care when trying garments on as we cannot accept items that are marked with makeup, fake tan, deodorant etc. If items are returned back to us in a worn or soiled condition we will not be able to accept them for a refund and the goods will be returned to you.

There are no refunds on sale items. Exchanges are subject to availability.

We advise that you return items with tracking.

Refunds will be processed within 10 working days.

Return Address:

MASSACHI
1875 Century Park East Suite H
Los Angeles, CA 90067

Full Name: _____

Order Number: _____

Exchange	Refund	Quantity	Item Name	Color	Size	Reason Code	Comments

Reason Code

- 1- You shipped the wrong product
- 2- Received faulty
- 3- It arrived too late
- 4- Purchased multiple sizes to ensure fit
- 5- It was too small
- 6- It was too large
- 7- Color not as expected
- 8- It was not what I expected